

PAYMENT METHODS

At Riverside Outpatient Surgery Center, you can pay your bill three ways:

ONLINE

Using the Riverside Outpatient Surgery Center's website, you can access your account and pay your bills online with a credit card or bank transfer. Visit riversideopsurgerycenter.com

We accept all major credit cards (Visa, Mastercard, Discover, American Express, and Care Credit) as forms of payment.

BY PHONE

Call 614.442.6515 and select option 2 then 2 again. A financial counselor will take your payment over the phone.

BY MAIL

Use the payment envelope included with your billing statement or mail your payment to:

Riverside Outpatient Surgery Center
Business Office
2240 North Bank Drive
Columbus, Ohio 43220

**Riverside
Outpatient**

SURGERY CENTER

In partnership with OhioHealth



PATIENT BILLING INFORMATION

If you have any questions, please call
614.442.6515 or visit riversideasc.com.

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Outpatient**

SURGERY CENTER

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2240 North Bank Drive | Columbus, OH 43220
614.442.6515 | 614.457.1887 (fax)

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OUR FINANCIAL SERVICES

Thank you for choosing Riverside Outpatient Surgery Center for your healthcare needs. The Business Office Staff is ready to take any questions you may have about your upcoming surgery or paying your bill after your procedure. The Business Office hours are Monday-Friday 8:00am-4:30pm.

THE PROCESS

Prior to your procedure, you will be contacted by our pre-registration staff. At that time, they will collect insurance data for use in verifying coverage and available benefits for your surgery. Please provide us with all current insurance plans that cover you. When you arrive for surgery, you may be asked to pay any co-payment and deductible due at that time. After you leave, a bill will be sent to your insurance company. After we have received payment (30-60 days) you will receive a statement from the surgery center for any remaining balance due.

QUESTIONS ABOUT YOUR BILL

If at any time you have a question concerning your bill, please contact our Business Office at 614.442.6515, option 2 and ask to speak with a financial counselor.

INSURANCE COVERAGE

If you have insurance coverage and have supplied this information to us, we will submit a claim to your insurer on your behalf and keep you fully informed of the outcome of your claim.

COSMETIC PROCEDURES

Payment in full is due prior to the date of service for all cosmetic procedures. Personal and Business checks are not accepted. Certified checks are an acceptable form of payment. All major credit cards are accepted including Care Credit.

SELF-PAY ACCOUNTS

All patients without health insurance or patients that are having procedures that have been determined by the insurance company to not be medically necessary, must contact the Business Office prior to surgery to discuss payment arrangements.

PAYING YOUR BILL

Payment in full is due upon receipt of statement. Payment arrangements are available for up to 90 days if necessary. It is necessary to contact the Business Office to setup a payment plan. After 90 days all outstanding patient balances are subject to collection agency placement.

ASSISTANCE PROGRAM (CHARITY CARE)

We offer assistance on balances not covered by insurance. Please contact our Business Office at 614.442.6515 prior to your procedure to determine eligibility.*

*Please note: Financial Aid Programs approved by the surgery center may not apply to bills from other providers.

