A complete list of your rights and responsibilities is available. If you have concerns about your care, please contact the administrator at the Riverside Outpatient Surgery Center 614.442.0122, the Ohio Department of Health at 1.800.342.0553.

Braille, Spanish, Japanese and large print versions of the statement of Patient Rights and Responsibilities are available.

Riverside Outpatient Surgery Center has a Corporate Compliance Program, in which all staff and physicians participate. This program assures that the business operations of Riverside Outpatient Surgery Center are conducted in accordance with applicable laws and regulations, that employees are educated about these laws and regulations, that operations are monitored to assure compliance and that deviations are reported and corrected appropriately. To discuss compliance issues, please call 614.566.5350 or 614.442.0122.

OWNERSHIP DISCLOSURE
The Riverside Outpatient Surgery Center is operated in partnership with OhioHealth. The physician who referred you to our Surgery Center may have ownership interest in this facility. You are free to choose another facility in which to receive the services that have been ordered by your physician.

If you have any questions, please call 614.442.6515 or visit riversideasc.com.
PATIENT RIGHTS INVOLVE ISSUES SUCH AS:

+ Your mental, social, cultural and spiritual needs.
+ Confidentially and privacy.
+ The right to full information so you can make the best decisions.
+ Active participation in your care.
+ Living wills and power of attorney documents.
+ Ethics consultation.
+ The right to complain.
+ Organ donation.
+ The right to refuse treatment.
+ The right to information about benefits, discomforts, alternatives and other details if you are participating in experimental research.
+ Respectful care.
+ Impartial access to treatment.
+ To know the identity of the practitioner primarily responsible for your care.
+ Reasonable response to your requests and need for treatment.
+ Comfort and dignity in the treatment of your illness or terminal illness.
+ Billing, financial aid and charge information upon request.
+ Support services, such as an interpreter.
+ Answering questions thoroughly about your health and medical history.
+ Asking questions when information is not understood.
+ Cooperating with physicians and surgery center staff.
+ Following all surgery center policies, including those addressing smoking, visiting and other matters.
+ Providing all necessary financial information so the medical bills may be paid.