



A complete list of your rights and responsibilities is available. If you have concerns about your care, please contact the administrator at the Riverside Outpatient Surgery Center 614.442.0122, the Ohio Department of Health at 1.800.342.0553.

Braille, Spanish, Japanese and large print versions of the statement of Patient Rights and Responsibilities are available.

Riverside Outpatient Surgery Center has a Corporate Compliance Program, in which all staff and physicians participate. This program assures that the business operations of Riverside Outpatient Surgery Center are conducted in accordance with applicable laws and regulations, that employees are educated about these laws and regulations, that operations are monitored to assure compliance and that deviations are reported and corrected appropriately. To discuss compliance issues, please call 614.566.5350 or 614.442.0122.

### OWNERSHIP DISCLOSURE

The Riverside Outpatient Surgery Center is operated in partnership with OhioHealth. The physician who referred you to our Surgery Center may have ownership interest in this facility. You are free to choose another facility in which to receive the services that have been ordered by your physician.

## OWNERS

### GYNECOLOGY

David Bell, MD  
Christopher Copeland, MD  
Stephanie Costa, MD  
Sangeeta Crouser, MD  
Carol Greco, MD  
Jason Melillo, MD  
Jason Sayat, MD  
Kimberly Shepherd, MD

### OPHTHALMOLOGY

J. Geoffrey Allen, MD  
Kenneth Boyle, MD  
Dan Brown, MD  
Jeffrey Oehler, MD  
Nicholas Rogers, MD  
Todd Whitaker, MD

### NEUROLOGY

Joseph Shehadi, MD

### PLASTIC SURGERY

Robert Heck, MD  
James McMahan, MD  
Timothy Treece, MD  
Susan Vasko, MD  
John Wakelin, III, MD

### REPRODUCTIVE MEDICINE

Grant Schmidt, MD  
Steven Williams, MD

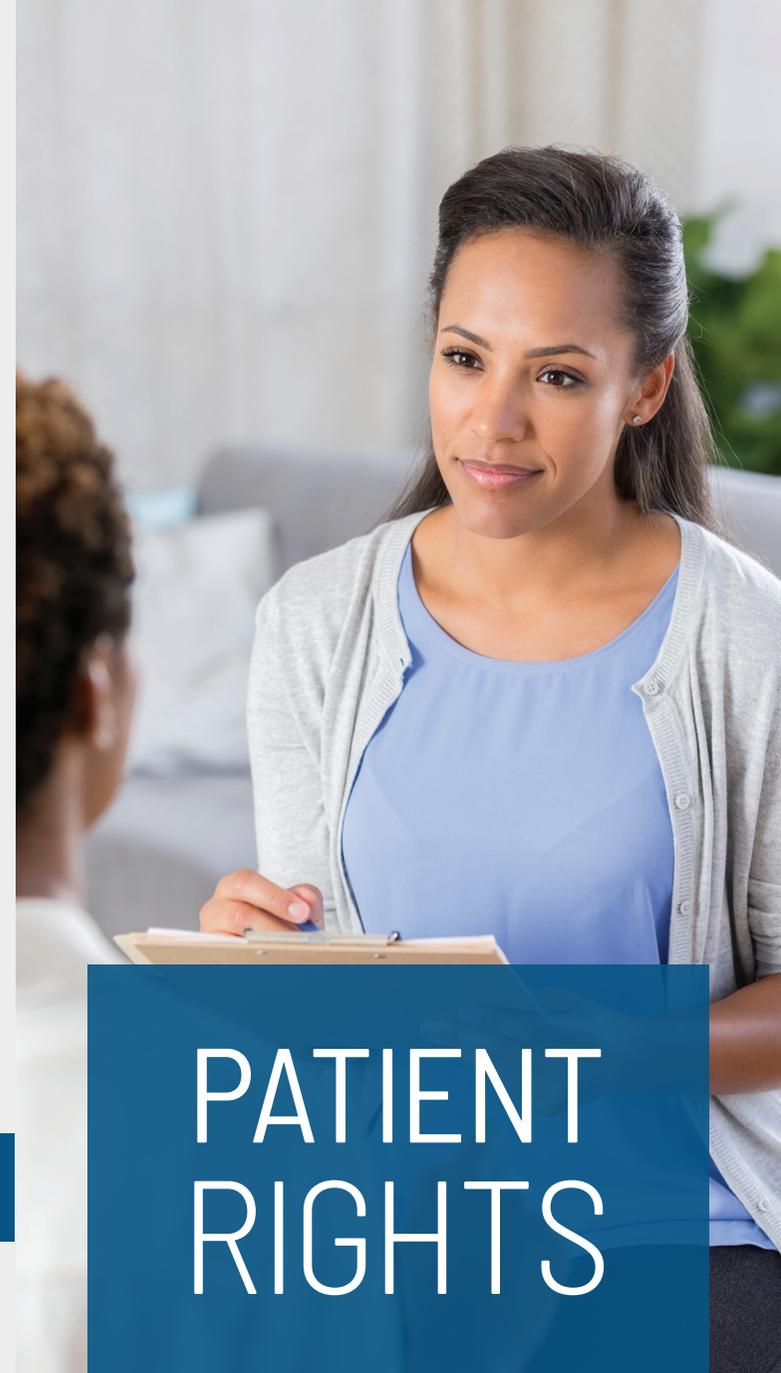
If you have any questions, please call  
614.442.6515 or visit [riversideasc.com](http://riversideasc.com).

## Riverside Outpatient

SURGERY CENTER

In partnership with OhioHealth

2240 North Bank Drive | Columbus, OH 43220  
614.442.6515 | 614.457.1887 (fax)



# PATIENT RIGHTS

Riverside  
Outpatient  
SURGERY CENTER

In partnership with OhioHealth

# Riverside Outpatient Surgery Center

## ADVANCE DIRECTIVE OR LIVING WILLS POLICY

Riverside Outpatient Surgery Center recognizes and respects the rights of patients with decision-making capacity to participate in decisions about their medical treatment, including the right to refuse proposed treatment. In the event the patient lacks decision-making capacity, Riverside Outpatient Surgery Center recognizes and respects the right of patients to decide in advance whether they want to review or refuse medical treatment in accordance with the patient's Advance Directive and State Law.

Riverside Outpatient Surgery Center recognizes that members of the Medical Staff have the primary responsibility for discussing Advance Directive with patients. The Medical Staff's responsibility is to provide information and education to enable individuals to make decisions regarding their Advance Directive in a thoughtful and informed manner.

## PATIENT RIGHTS AND RESPONSIBILITIES

Our mission at the Riverside Outpatient Surgery Center is to improve the health of those we serve. An important value at our surgery center is that we honor the dignity and worth of each person.

To support these philosophies and our commitment to our customers and community, we have a Statement of Patient Rights and Responsibilities.

## PATIENT RIGHTS INVOLVE ISSUES SUCH AS:

- + Your mental, social, cultural and spiritual needs.
- + Confidentially and privacy.
- + The right to full information so you can make the best decisions.
- + Active participation in your care.
- + Living wills and power of attorney documents.
- + Ethics consultation.
- + The right to complain.
- + Organ donation.
- + The right to refuse treatment.
- + The right to information about benefits, discomforts, alternatives and other details if you are participating in experimental research.
- + Respectful care.
- + Impartial access to treatment.
- + To know the identity of the practitioner primarily responsible for your care.
- + Reasonable response to your requests and need for treatment.
- + Comfort and dignity in the treatment of your illness or terminal illness.
- + Billing, financial aid and charge information upon request.
- + Support services, such as an interpreter.
- + Answering questions thoroughly about your health and medical history.
- + Asking questions when information is not understood.
- + Cooperating with physicians and surgery center staff.
- + Following all surgery center policies, including those addressing smoking, visiting and other matters.
- + Providing all necessary financial information so the medical bills may be paid.



## MEDICARE BENEFICIARY CMS OMBUDSMAN NOTICE

Information is available to the public and ASC patients to ensure that Medicare beneficiaries receive information and help they need to understand their Medicare options and to apply their Medicare rights and protections about the Medicare and Medicaid programs, prescription drug coverage and how to coordinate Medicare benefits with other health insurance programs. The Web site also includes information about filing a grievance or complaint.

[cms.hhs.gov/center/ombudsman.asp](https://cms.hhs.gov/center/ombudsman.asp) or  
1(800) Medicare (633.4227)

Riverside Outpatient Surgery Center recognizes and respects the right of patients to decide in advance whether they want to receive or refuse medical treatment in accordance with the patient's Advance Directives and State Law.

Notice of Limitation on the basis of conscience at this facility: In accordance with State laws, all patients undergoing any type of surgery and/or procedure at this facility will be considered eligible for life-sustaining emergency treatment. Anesthetic agents and/or medications have the potential for causing a cardiac or respiratory arrest that is reversible once stopped or metabolized. ASC medical staff will always attempt to resuscitate a patient and transfer that patient to a hospital in the event of deterioration of their medical condition.